

UX Designer

Salary £35-40K per annum

We are reallymoving: The UK's leading online provider of quotes for home moving services, with over 2 million registered users. Each year 1 in 5 people who move to a new house use our services to simplify their house move and save money. We work with a UK-wide network of partners, which represents approximately £200 million worth of work for them per annum.

Our sister site is The Law Superstore: The UK's first comparison website for legal services. We're aiming to make it easy to find and compare legal services for services as diverse as making a will to getting a divorce.

Both our sites are dedicated to giving people the information they need to navigate important life decisions, whether that's buying their first home, preparing a will or going through a divorce.

We put the customer first, giving them all the information they need to make an informed decision, whether that's price, reviews or helpful guides. We connect people with the experts they need, like conveyancers, lawyers, will writers, surveyors and many more. We focus on excellent user experience, a high quality site and we develop tools to make life easier.

Whatever life decision we're a part of for our users, we take that seriously and we want to make sure it's the best experience it can be.

About the role

- Are you passionate about creating great user experiences?
- Do you enjoy solving wicked problems in cross-functional teams?
- Are you willing to advocate for all users to stakeholders?
- Do you want to take part in revolutionising the way we buy and sell services?
- Do you have a few years' experience working as a UX designer?

Then you are perhaps the one we are looking for. As part of the UX team you will be responsible for:

- Taking a user-centred design approach and rapidly test and iterate your designs.
- Conducting qualitative and quantitative user research, such as usability testing, user interviews and usage analysis
- Translating concepts into user flows, wireframes, mock-ups and prototypes that lead to intuitive user experiences for a wide range of devices and interfaces.
- Delivering annotated wireframes, specs and supporting documentation for development
- Evaluating the usability of current products and features, providing suggestions for change
- Identifying design problems and devise elegant solutions.
- Facilitating stakeholder workshops; understanding business goals and objectives for every project
- Working in cross functional teams with developers, analysts and marketing

- Effectively communicating design processes, ideas and solutions to stakeholders

About you

Education/qualifications

- Degree in an associated field: HCI, Ergonomics, Psychology, Graphic / Product Design, or graduate from a General Assembly / other related design course.

Skills, knowledge and abilities

- A solid grasp of user-centred design (UCD), planning and conducting user research, user testing, A/B testing, rapid prototyping, heuristic analysis, usability and accessibility concerns.
- A passion for UX and a thirst to improve your knowledge & skillset.
- Experience using prototyping tools such as Axure, UXpin, Marvel, Invision, XD, or other related tools.
- Excellent communication skills and the ability to work both independently and within a team.

Knowledge of any of the following would be advantageous:

- Experience working in an agile environment is a plus.

Motivation

- Ability to work on own initiative
- Driven and self-confident
- Willing to adapt and learn new skills
- Comfortable working in a highly collaborative environment, consistent with our company values;
 - o **Customer obsessed:** We start with the customer and work backwards
 - o **Ambitious:** We think long term, we think big and we value calculated risk taking
 - o **Humble:** We are vocally self-critical and respectfully challenge others' opinions
 - o **United:** We are one team
 - o **We're people people:** We care about our colleagues and the communities we live and work in

What can we offer you?

- A competitive salary
- A discretionary annual bonus opportunity
- 25 days holiday per annum plus all bank holidays
- An extra days leave when you move house (per annum)
- Flexible approach to hybrid working
- Enhanced Pension Scheme
- Free unlimited book allowance for work-relevant publications
- A generous annual training budget of up to £1000 Individual per employee for professional development including payment of professional fees
- Cycle to work scheme (We love cycling!)
- Free Eye Care voucher
- Free flu vaccinations
- Employee Assistance Programme 24/7 offering a confidential and professional helpline on various matters such as relationships, work, bereavement, stress, financial issues.
- Community day each year
- Regular social and team building events

- To be surrounded by brilliant, talented and fun people in a growing business
- An opportunity to work with a growing brand and on a product with an ambitious roadmap
- An opportunity to work with advanced web technologies and be part of a culture that encourages innovation
- Our office is in the middle of historic St Albans central to shops, bars and restaurants

What to expect from our recruitment process.

- HR interview via teams or phone- approx 45 minutes
- Technical and Competency based interview with Recruiting Manager/HR via teams/zoom – approx. 45-60 minutes
- Presentation on a specific assignment- with Recruiting Manager/Head of Department approx. 45 minutes
- Final Interview with Head of Department/Recruiting Manager – face to face – approx. 45 minutes

Reallymoving is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. We recognise the benefits of a diverse workforce which reflects the wider population and welcome applications from all sections of the community.

Sadly, we are unable to sponsor employment visas at this time and therefore we can only accept applications from candidates with the permanent Right To Work in the UK .

If you are interested in this role and joining the reallymoving team then please send your CV and cover letter to us at jobs@reallymoving.com.